Enhancements - November 2024

Adding text to notification e-mails about managing preferences

To help support those learners/assessors/mentors who are no longer using VQManager, we have changed the wording on the email notification to guide they how they can unsubscribe. The emails originate from settings in VQManager and so they need to be cancelled there. A simple unsubscribe on the email doesn't work. We have added the following wording to the bottom of the email indicating how the user can stop the automatic emails when they are no longer required.

Want to unsubscribe? You can manage your preferences for notification e-mails within VQManager. Log in to your account, go to the Personal details tab, and scroll to the bottom of the page to find the Email options

Following these directions, the user can change their email subscription setting to "None" for each category and the emails will cease.

When they log in via the link in the new text, they will be taken directly to the section in the **Personal details** page where the settings are, so they won't have to look around for it.

E-mail options
Receive e-mail reminder for evidence assessed in the last seven days
Monday 🗸
Receive e-mail reminder for units signed off in the last seven days
Monday 🗸
Receive e-mail reminder for missed assessment plan target dates
None
Receive e-mail reminder for missed progress review planned dates
None 🗸
None nt to portfolio@vqmanager.co.uk go to:
Sunday
Monday 💿 my assessor's To Do page
Tuesday
Wednesday
Thursday
Friday
Saturday
Daily

Add opt-in e-mail reminder of upcoming Progress Reviews for assessor and learner

We have added a new email notification option for upcoming progress review dates. The new notification can be found alongside the others in the **Personal details** tab, at the bottom in the **Email options** section.

The email notifies of any reviews planned in the next 14 days. If your centre has opted to change the notification period, this new notification will fall in line with your centre's selection. As usual, the options are daily, a day of the week, or none, and will default to none initially.

Learner:

E-mail options
Receive e-mail reminder for evidence assessed in the last seven days
None
Receive e-mail reminder for units signed off in the last seven days
None
Receive e-mail reminder for missed assessment plan target dates
None
Receive e-mail reminder for missed progress review planned dates
None
Receive e-mail reminder for upcoming progress review planned dates (next 7 days)
None

Assessor:

E-mail options
Receive e-mail reminder for unassessed evidence
None 🗸
Receive e-mail reminder of evidence returned by other users
None 🗸
Receive e-mail reminder for missed assessment plan target dates
None 🗸
Receive e-mail reminder for missed progress review planned dates
None 🗸
Receive e-mail reminder for upcoming progress review planned dates (next 7 days)
None V

Adding Rules of combination and unit groups to Qualification options page

In April, we added a section where the rules of combination for a qualification can be recorded for the information of the assessor, and the ability to label units as being part of a particular group.

We have now made this information visible to Org Admins in the Qualification options tab, to assist when they are deciding which units to make the default units, and which to archive.

How the candidate can do it	How the candidate can do it				
You need to	You need to				
You can do it by	You can do it by				
			1		
Rules of combination					
To attain the qualification candidates must com	plete 10 units in total.				
This comprises 4 mandatory units and 6 option	al Units; 3 units from Group A and 3 units	from Group B.			
Unit options					
NOTE: Archived units are not available for ass	gning to candidates			1	
		Mandatory?	Group /	rchive	Default
J5MN 04 Weigh or Measure Ingredients in Fo	od and Drink Operations (2666)	Yes			
HL1C 04 Maintain Food Safety in a Kitchen E	nvironment (Enhancement) (2667)	Yes	Enhancement		
J5MP 04 Use Knives in Food and Drink Oper	ations (2668)	Yes			
J5MR 04 Prepare Tools and Equipment for U	se in Food and Drink Operations (2669)	Yes			
HL11 04 Produce Basic Fish Dishes (2670)			Α		
HL10 04 Produce Basic Meat Dishes (2671)			Α		

If you have any qualifications where this information would be useful, and it's not already loaded, please do let us know and we can add the appropriate text for you.

Defaulting evidence list to 'All'

To improve the flow when returning to the Evidence list after, for example, opening an evidence item, the Qual filter now defaults to 'All'.

	gar	Home	Welcome Edna Krabbapp	el (Assessor 6) Change user	ilogout V Help a	and training 😡 Reports
Candidate Flanders, R	od (7)		~			
Unit assignments	Evidence list Reflective account	g Progress Unit st reviews	atus,evidence &signoff	tion factivity log	ate Search evidence	
Qualification	All	•				
Unit	All units 🗸					
Method	All methods	~				

Changing wording on 'save and submit for verification' button

To improve clarity, we have changed the wording in evidence so that the assessor's submit button no longer reads 'Save and submit for verification' but now reads 'Save and mark complete'. This eliminates the worry that all evidence is being sent directly to the verifier to be signed off. This isn't actually the case, and the new wording helps to clarify this. It simply means that the evidence is complete and available should the verifier wish to verify it.



Greying out criteria in qual tree for signed off units

We currently prevent users from ticking criteria boxes in units that have been signed off by an IQA. We have added another step to so the assessor can see instantly in the criteria met section when logging evidence which units have already been signed off. This prevents units being opened unnecessarily.

- Customer Services NVQ L2
 - Unit A1 Prepare yourself to deliver good customer service Unit complete
 - E Unit 5 Provide customer service within the rules Unit complete
 - E Unit 6 Recognise and deal with customer queries, requests and problems Unit complete
 - 🗉 Unit 9 Give customers a positive impression of yourself and your organisation 🛛 🗆
 - Unit 16 Deal with customers face to face
 - Unit 21 Reliable customer service

Add download in IQA reports per assessor

We have added the option for an IQA to download any IQA reports for a given assessor. The download includes all IQA feedback reports for that assessor, regardless of who wrote them. The IQA selects an assessor and clicks on 'All reports for selected assessor'.

assessor back reports	EQA feedback reports	File library	ampling Rational	e				
		piuri						
Ass	essor FI	anders, Ed (39)	~					
							_	
						orts for selected		Write new repo
					All rep assess			Write new repo
Date				Date			Files	Write new repo
Date created	Report name	Candidate	¢ IQA ¢	Date submitted ♀	assess	sor		Write new repo
	Report name Report one [38]	Candidate Jennings, Patrick	· ·		Date read	sor Assessor	Files	Write new repo
created		-	· ·	submitted 🜩	Date read	Assessor comm.	Files attached	¢
created		-	· ·	submitted 🜩	Date read	Assessor comm.	Files attached	¢ Edit / view

The page refreshes and displays on screen all the reports. The new **Download** button allows the IQA to download all those reports to a CSV file.

R	lana	ger			Home	Welcome vqr	niv vqmiv (IQA 14)	IQA collabora	~
IQA assessor feedback reports	EQA feedback report	ts File library	IQA samp plan	Ding Rationale	•				
Date created	Assessor Report name	Flanders, Ed		IQA 🔶	Date submitted	Date read by assessor	Assessor comm.	Files attached	
Date	Report name	Candidat		IQA vqmiv, vqmiv					Edit / view

	A	D	L L	D	E	r -	0	п	I	J
1	IQA assessor fe	edback reports for	or Flanders, Ed	(25/11/2024)						
2	IQA	Submitted date	Report name	Candidate	Date created	Review	Attached files	Assessor confirm	Assessor confirmation commer	nts
з	John Brown	06/03/2024	Report one	Jennings, Patrick	06/03/2024	The spa	info.doc	01/03/2024	I will do this next time	