# VQManager enhancements June 2019

### Change of colours and wording for 'at risk/off target' for learners and LMs

This development is as a result of an inspection at a client. The wording 'at risk' and the red on the reports was felt to be discouraging or disconcerting to learners and line managers, who don't necessarily know the background of why the reports are showing that. This is especially true when the learners sometimes do not start their qualification in earnest until several weeks after their enrolment date. We have changed the red colouring to light green and changed the wording from 'At risk' or 'Off target' to 'Commenced'

Pages which have been altered are as follows:

# Learner: **My Progress Summary** Help for this page On target / complete Commence Status unknow BTEC in Hairdressing (Test) Customer Services NVQ - L2 Overall qualification % completion to date Guided learning hours Unit 1 Prepare yourself to deliver good customer service Unit 5 Provide customer service within the rules Unit 6 Recognise and deal with customer queries, requests and problems Unit 9 Give customers a positive impression of yourself and your organisation Unit 16 Deal with customers face to face Unit 21 Reliable customer service

#### Line Manager: Dashboard – All learners



#### Dashboard – Total learners per assessor

<b>V</b>		Total le	arners pe	rassess	or						
	0	1	2	3	4	5	6	7	8	9	10
AAA_Wil_test_AAA, AAA_Wil_test_AAA											
Aaaaaaaa1, Aaaaaaaa1											
	0	1	2	3	4	5	6	7	8	9	10
Active, on target     Unspecified start or end date     Active, commenced											i

# Reports – Qualification Tracker

Cohort		
Cohort		
	Assessor	
	Krabbappel, Edna	Customer Services NVQ - L2 (1)
	Gillespie, Mary	Management NVQ - L3 (2)
alth and Social Care	Aaaaaaa1, Aaaaaaaa1	Key Skills (15)
onstruction	Krabbappel, Edna	Housing Benefits NVQ (9)
onstruction	Krabbappel, Edna	Key Skills (15)
onstruction	Smith01, Anne	Certificate in Pharmacy Service
alth and Social Care	Smith05, Anne	Diploma in Hairdressing L2 {C&0
	Krabbappel, Edna	Apprenticeship Operations/Depa
	Krabbappel, Edna	Apprenticeship Operations/Depa
	Krabbappel, Edna	Diploma for Leaders and Manag
	Woska, Tim	Key Skills (15)
	Woska, Tim	Certificate in Supporting Teaching
	Woska, Tim	Functional Skills - ICT L1 (136)
isiness	Sampson, Holly	Certificate in Pharmacy Service
isiness	Sampson, Holly	NVQ Diploma in Pharmacy Serv
isiness	Sampson, Holly	Diploma for ICT Systems and Pr
onstruction	Krabbappel, Edna	Customer Services NVQ - L2 (1)
onstruction	Krabbappel, Edna	Key Skills (15)
	siness siness siness nstruction nstruction	siness Sampson, Holly siness Sampson, Holly nstruction Krabbappel, Edna nstruction Krabbappel, Edna

## Reports – Off the Job Training

alification Progress	er tivity						
	On target	Incomplete	Commenced				
Off the job training (30				Hours	Hours	Hours	Hours
Learner	Assessor	Employer	Cohort	logged to date	required to date	required total	surplus/shortfall to date
Gillett, Graham (38)	Krabbappel, Edna			2:00			-724:34
				11:00	3625:46	1108:48	-3614:46
Nolfson, Graham (330)	Wolfson, Graham			11.00	3023.40		
· · · · · · · · · · · · · · · · · · ·	Smith06, Anne			60:00	55:15	368:20	
Svqmone, Beth (719)	and the second				55:15		+4:45
Svqmone, Beth (719) XXX333, XXX333 (891)	Smith06, Anne		Music	60:00	55:15 3361:40		+4:45 -3361:40
Svqmone, Beth (719) XXX333, XXX333 (891) Jennings, Patrick (918)	Smith06, Anne Aaaaaaaa1, Aaaaaaaa1	Boots Reading	Music Business	60:00 00:00	55:15 3361:40		+4:45 -3361:40
Svqmone, Beth (719) XXX333, XXX333 (891) Jennings, Patrick (918) Bratt, Benjamin (1512)	Smith06, Anne Aaaaaaaa1, Aaaaaaaaa1 Dalgleish, Rob	Boots Reading Virgin Active - Chelmsford		60:00 00:00 4:00	55:15 3361:40	2088:00	+4:45 -3361:40 +4:00
Svgmone, Beth (719) XXX333, XXX333 (891) Jennings, Patrick (918) Bratt, Benjamin (1512) Eusebio, Francis (1514)	Smith06, Anne Aaaaaaaa1, Aaaaaaaa1 Dalgleish, Rob BCD, BCD			60:00 00:00 4:00 00:00	55:15 3361:40 1230:15	2088:00	+4:45 -3361:40 +4:00 -1220:15
Svgmone, Beth (719)           XXX333, XXX333 (891)           Jennings, Patrick (918)           Bratt, Benjamin (1512)           Eusebio, Francis (1514)           A2 change, A2 (1515)	Smith06, Anne Aaaaaaaa1, Aaaaaaaa1 Dalgleish, Rob BCD, BCD Nelson, Judd	Virgin Active - Chelmsford	Business	60:00 00:00 4:00 00:00 10:00	55:15 3361:40 1230:15	2088:00 984:12	+4:45 -3361:40 +4:00 -1220:15 -1320:09
Wolfson, Graham (330)           Svgmone, Beth (719)           CXX333, XXX333 (891)           Jennings, Patrick (918)           Braft, Benjamin (1512)           Eusebio, Francis (1514)           A2 change, A2 (1515)           Anderson06, Charles (1695)           Anderson07, Charles (1697)	Smith06, Anne Aaaaaaaa1, Aaaaaaaa1 Dalgleish, Rob BCD, BCD Nelson, Judd Aaaaaaaa1, Aaaaaaaa1	Virgin Active - Chelmsford	Business	60:00 00:00 4:00 00:00 10:00 65:00	55:15 3361:40 1230:15 1385:09 429:00	2088:00 984:12 1428:00 780:00	+4:45 -3361:40 +4:00 -1220:15 -1320:09

#### New default option to set centre default so that e-mails into the system go to the assessor

A while ago, we made a change, requested by the user group, so learners could choose where their emails into the system went, either to themselves or their assessor. The default setting at centre level for all new learners was so that the learner's emails went to themselves but this could be changed by the learner if required in the Personal Details tab.

We have added a switch which allows for the default for new learners added to the system to be set for either learner emails go to the learner as before, or now the learners emails go to the assessor. The individual learners can still change this preference in the Personal Details tab as before.

Please let SkillWise know if you require your default setting to be changed from:

Learner to learner's e-portfolio (your current default setting)

То

Learner to assessor's e-portfolio (the new option)

#### New notification in Info tab for IVs of recently added learners

Similar to the notification for assessors, IQA's will now receive a notification on the IV's Info tab showing recently assigned learners.

o Info Dashboard	Learner progress summary	ges
New learners assigned Date assigned	(last 30 days)	\$
03/06/2019	Anderson02, Charles (866)	View
03/06/2019	Bacon, Kevin (1249)	View
03/06/2019	Eusebio, Francis (1514)	View
03/06/2019	Moore, Demi (1256)	View
03/06/2019	Morris, Glynn (957)	View
03/06/2019	newton, alfie (1631)	View
03/06/2019	Pegg, Simon (1585)	View
03/06/2019	Philips, Shailla (916)	View

Learner	Ande	erson02, C	harles (866	6) ▼	_	~					_
				X	Reviews		les:				
Jnit Issignments	Assessment	Evidence	Learner diary	Question	Progress reviews	Unit status, matrix & signoff	Qualification status & signoff	Learner activity log	Learner details	Search	

Selecting the "View" hyperlink takes you to the Unit assignment page for that learner.

# <u>New function to prevent same assessment plan being assigned to the same learner more than</u> <u>once</u>

This development prevents the same assessment plan being assigned to the same learner more than once. This is a centre switch, but is defaulted to ON. If you would like this altering, please contact SkillWise.

#### When applying a single AP template to multiple learners

For those that already had it applied previously – "yes" is shown in a new column "Selected template(s) already applied to learner" and the check box to assign the AP is disabled in the list.

edit or apply single sment plan templates	utiple ent plan templates	Ssessment Eile library	IQA assesso feedback rep		EV emal verifier lback reports	
ply to learners						
Name	Email	Additional unit assignments required	Selected template(s) already applied to	Notify learner by email	Require learner's confirmation	No confirmation required
	¢	¢	learner			
2016_12_16_L_1, 2016_12_16_	L_1 2016_12_16_L_1	1, 2 and 3				
AAA111, AAA111	AAA111	1, 2 and 3				
Anderson06, Charles	0	1, 2 and 3				
Bangisa, Janice	ladypj@boltblue.com		Yes			
Flanders, Rod	wilhelm@strumpfer.co.za		Yes			
Gillett, Graham	wilhelm@strumpfer.co.za					
Holmes, Frank	frank@gmail.com	1, 2 and 3				
King, Dan	trdsfsdf8@yahoo.co.uk	1, 2 and 3				

#### When applying multiple APs to multiple learners

If **any** of the selected APs was previously assigned, the new column shows that all the selected templates are already applied to a learner and the check boxes are disabled. If only some of the templates are already applied the check boxes remain enabled, but only the new templates will be applied.

edit or apply single sment plan templates Apply multiple assessment pla	Create new assessm plan templates	nent File library	IQA assesso feedback rep		ernal verifier back reports	
Qualification BTEC in Hairdressing (Ter ply to learners	st) (76)				¥	
Name	Email	Additional unit assignments required	Selected template(s) already applied to	Notify learner by email	Require learner's confirmation	No confirmation required
2016_12_16_L_1, 2016_12_16_L_1	2016 12 16 L 1	1, 2, 3, 4 and 5	learner			
AAA111, AAA111	AAA111	1, 2, 3, 4 and 5				
Anderson06, Charles	0	1, 2, 3, 4 and 5				
Bangisa, Janice	ladypj@boltblue.com		2 of 2			
Flanders, Rod	wilhelm@strumpfer.co.za		2 of 2			
Flanders, Rou			1 of 2			
Gillett, Graham	wilhelm@strumpfer.co.za					
	wilhelm@strumpter.co.za frank@gmail.com	1, 2, 3, 4 and 5				
Gillett, Graham		1, 2, 3, 4 and 5 1, 2, 3, 4 and 5				

# Blank space issue when completing the Expert witness e-mail address field

We frequently have issues with users copying and pasting e-mail addresses into the Expert Witness fields, and picking up a space as well either at the beginning or the end. This then causes the message to the Witness to fail to be delivered. VQM will now automatically filter out any leading or trailing spaces in emails when the data is received. It will also filter out leading and trailing spaces for any data we already have in the system. It will also do this in user profiles.

## A new pop-up reminder for Expert Witness if they have not left comments

Expert Witnesses now have a pop up reminder, when they are approving or rejecting an evidence item, if they have not left any comments. The message says 'You have not left a comment. Click cancel if you want to continue working on this evidence before saving it.'

anager.co.uk/cgi/rad5vQ.cgi/virun=OIvi254@up=Pvvi254@ca=17.to@ewg=4E9bbEr

	dev.vqmanager.co.uk says You have not left a comment. Click cancel if you want to continue	
	working on this evidence before saving it	
	OK Cancel	
or (/	Arnold, Hollie)	
sessi	ment, I confirm that it is the result of my own work.	