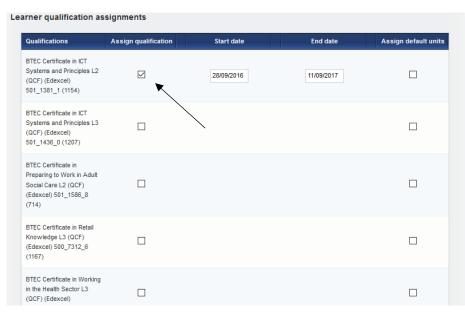
## **Frequently asked questions**

Why can't the Assessor see the qualification allocated to the learner on the "Log Evidence" page?

There are two reasons why this could be.

Firstly check that the qualification has been assigned to the learner.



or

The qualification needs to be assigned to the assessor in the user profile area. Check that this has been done. This will need to be done each time a qualification is added or a new version with new standards is added.

essor qualification assignments		
Qualifications	Trainee	Qualified
BTEC Certificate in ICT Systems and Principles L2 (QCF) (Edexcel) 501_1381_1 (1154)		
BTEC Certificate in ICT Systems and Principles L3 (QCF) (Edexcel) 501_1436_0 (1207)		
BTEC Certificate in Preparing to Work in Adult Social Care L2 (QCF) (Edexcel) 501_1586_8 (714)		$\checkmark$
BTEC Certificate in Retail Knowledge L3 (QCF) (Edexcel) 500_7312_6 (1167)		$\checkmark$
BTEC Certificate in Working in the Health Sector L3 (QCF) (Edexcel) 500_6510_5 (779)		$\checkmark$
BTEC Extended Diploma in Business L3 (QCF) (Edexcel) 500_6746_1 (701)		$\checkmark$
Certificate in Management L3 (NCFE) question bank (1494)		$\checkmark$
Diploma in Children's Learning and Development (Early Years Educator) L3 (QCF) (Pearson Edexcel) 601_2963_3 (1858)		$\checkmark$
Diploma in Customer Service L2 (QCF) (C&G) 601_3562_1 (1853)		$\checkmark$
Diploma in Customer Service L3 (QCF) (C&G) 601_3564_5 (1854)		$\checkmark$