

Frequently asked questions

Why can't the Assessor see the qualification allocated to the learner on the "Log Evidence" page?

There are two reasons why this could be.

Firstly check that the qualification has been assigned to the learner.

Qualifications	Assign qualification	Start date	End date	Assign default units
BTEC Certificate in ICT Systems and Principles L2 (QCF) (Edexcel) 501_1381_1 (1154)	<input checked="" type="checkbox"/>	28/09/2016	11/09/2017	<input type="checkbox"/>
BTEC Certificate in ICT Systems and Principles L3 (QCF) (Edexcel) 501_1436_0 (1207)	<input type="checkbox"/>			<input type="checkbox"/>
BTEC Certificate in Preparing to Work in Adult Social Care L2 (QCF) (Edexcel) 501_1586_8 (714)	<input type="checkbox"/>			<input type="checkbox"/>
BTEC Certificate in Retail Knowledge L3 (QCF) (Edexcel) 500_7312_6 (1167)	<input type="checkbox"/>			<input type="checkbox"/>
BTEC Certificate in Working in the Health Sector L3 (QCF) (Edexcel)	<input type="checkbox"/>			<input type="checkbox"/>

or

The qualification needs to be assigned to the assessor in the user profile area. Check that this has been done. This will need to be done each time a qualification is added or a new version with new standards is added.

Qualifications	Trainee	Qualified
BTEC Certificate in ICT Systems and Principles L2 (QCF) (Edexcel) 501_1381_1 (1154)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BTEC Certificate in ICT Systems and Principles L3 (QCF) (Edexcel) 501_1436_0 (1207)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BTEC Certificate in Preparing to Work in Adult Social Care L2 (QCF) (Edexcel) 501_1586_8 (714)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BTEC Certificate in Retail Knowledge L3 (QCF) (Edexcel) 500_7312_6 (1167)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BTEC Certificate in Working in the Health Sector L3 (QCF) (Edexcel) 500_6510_5 (779)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BTEC Extended Diploma in Business L3 (QCF) (Edexcel) 500_6746_1 (701)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Certificate in Management L3 (NCFE) question bank (1494)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Diploma in Children's Learning and Development (Early Years Educator) L3 (QCF) (Pearson Edexcel) 601_2963_3 (1858)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Diploma in Customer Service L2 (QCF) (C&G) 601_3562_1 (1853)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Diploma in Customer Service L3 (QCF) (C&G) 601_3564_5 (1854)	<input type="checkbox"/>	<input checked="" type="checkbox"/>