

Frequently asked questions

Why can't the Assessor see the learner?

Please check that the assessor has been assigned to the learner.

Open up the learner's user profile and ensure the assessor is selected.

Learner - Assessor assignments

Assessors	Assessors' qualifications	Select
ace, anne (161312)	ERR (Employee Rights and Responsibilities) (840) Functional Skills - English L1 (1430) Functional Skills - ICT L1 (1299) NVQ Certificate in Construction Operations - General Construction L2 (QCF) QUE857 (CSkills) 600_3744_1 (1275) PLTS: A framework of personal, learning and thinking skills (832) NVQ Diploma in Plumbing and Heating L2 (QCF) (BPEC) 600_5270_3 (1933) BTEC Certificate in ICT Systems and Principles L2 (QCF) (Edexcel) 501_1381_1 (1154) BTEC Certificate in ICT Systems and Principles L3 (QCF) (Edexcel) 501_1436_0 (1207) BTEC Certificate in Preparing to Work in Adult Social Care L2 (QCF) (Edexcel) 501_1586_8 (714) BTEC Certificate in Retail Knowledge L3 (QCF) (Edexcel) 500_7312_6 (1167) BTEC Certificate in Working in the Health Sector L3 (QCF) (Edexcel) 500_6510_5 (779) BTEC Extended Diploma in Business L3 (QCF) (Edexcel) 500_6746_1 (701) Certificate in Management L3 (NCFE) question bank (1494) Diploma in Children's Learning and Development (Early Years Educator) L3 (QCF) (Pearson Edexcel) 601_6000_0 (1250)	<input checked="" type="checkbox"/>

