

## Why can't my EV/EQA see anything?

When creating an EQA/EV make sure that you select Learners, assessors and IQAs. It is not enough to only select the Learners in the User profile.

External verifier associate with users

Associate with...	Role	Select
Anderson002, Charles (34759)	Learner	<input type="checkbox"/>
Anderson003, Charles (34779)	Learner	<input type="checkbox"/>
Anderson004, Charles (55387)	Learner	<input type="checkbox"/>
Anderson01, Charles (25408)	Learner	<input type="checkbox"/>
Anderson02, Charles (28978)	Learner	<input type="checkbox"/>
Anderson03, Charles (27007)	Learner	<input type="checkbox"/>

Check that the EQA has the correct qualifications associated with him/her.

External verifier qualification assignments

Qualifications	Select
BTEC Extended Diploma in Business L3 (QCF) Edexcel 500_8746_1 (701)	<input type="checkbox"/>
Certificate for Proficiency in Food Industry Skills L2 (QCF) {EDI} 800_1659_0 (1049)	<input type="checkbox"/>
Certificate for Proficiency in Food Industry Skills L3 (QCF) {EDI} 800_1379_5 (1134)	<input type="checkbox"/>
Certificate in Customer Service Knowledge L2 (NCFE) - question bank (1104)	<input type="checkbox"/>
Certificate in Equality and Diversity L2 (NCFE) - Exploring How to Promote Equality and Diversity - question bank (1528)	<input type="checkbox"/>
Certificate in Equality and Diversity L2 (NCFE) - question bank (1089)	<input type="checkbox"/>
Certificate in Equality and Diversity L2 (NCFE) - question bank - Demo version (1517)	<input type="checkbox"/>
Certificate in Mental Health Awareness L2 version 2 question bank (1542)	<input type="checkbox"/>
Functional Skills - English L1 (1472)	<input type="checkbox"/>
Functional Skills - English L1 (1430)	<input type="checkbox"/>
Functional Skills - English L1 (1297)	<input type="checkbox"/>