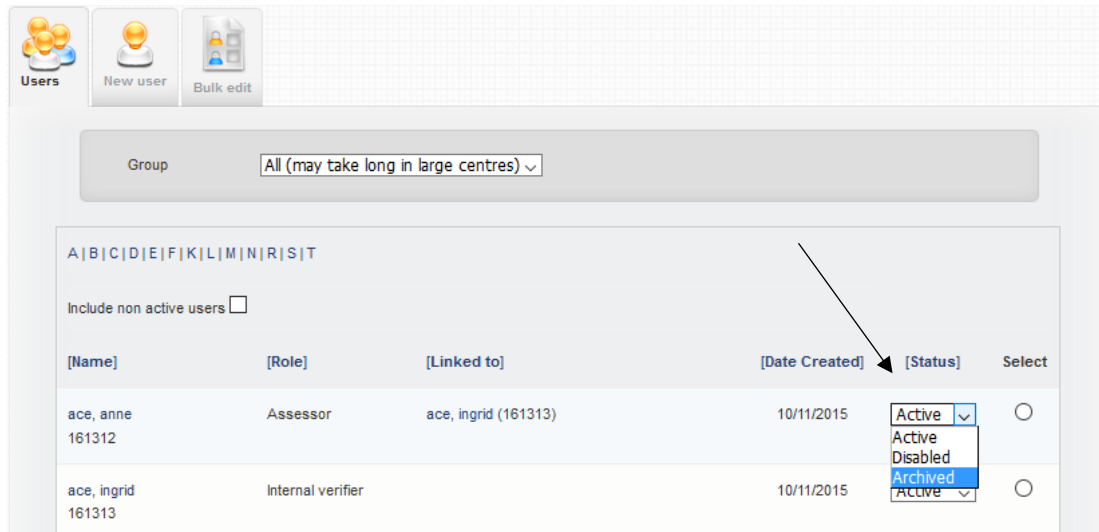# Frequently asked questions

What is the difference between Archived and Disabled user status?

Setting a user's status to 'Archived' or 'Disabled' will do the following:

- Prevent that user from logging in to the system

- Hide that user's work from view for all users assigned to them / associated with them, including Assessors and IVs.

A user's status can be re-set to 'Active' at any time, and this action will restore all evidence and progress logged to view.

Archived users are users who have completed, or who have left the organisation. Disabled users are users who have temporarily suspended work, for instance because they are on an extended leave of absence, but intend to return at a later date. This difference is purely for reporting purposes.

An archived learner can continue to access their e-portfolio using their username and password. This access is a view only access so they are not able to make changes or amendments to their e-portfolio.