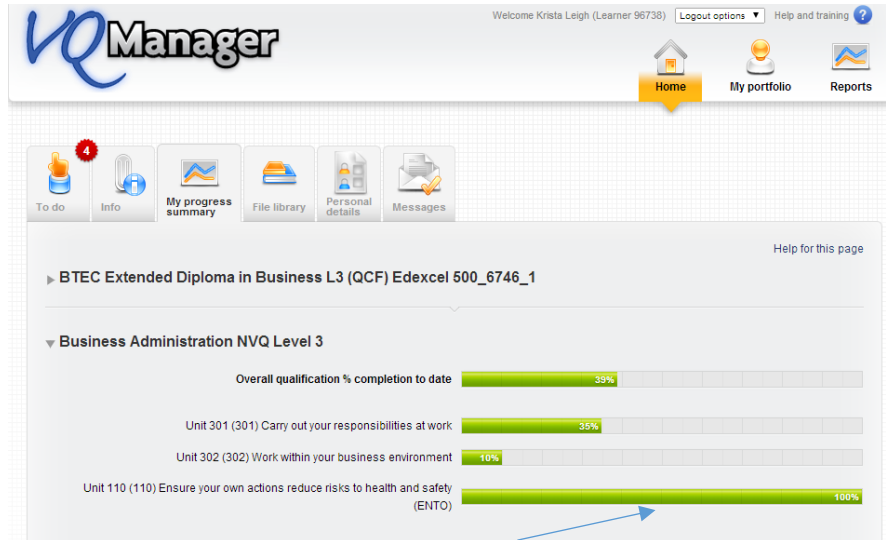


Why can't the Learner see the qualification allocated to the him/herself on the "Log Evidence" page?

The main reason why a learner cannot see the qualification assigned to him/herself is because no units have been assigned to the qualification.

Check on the "My progress summary" tab that units have been assigned to that qualification.

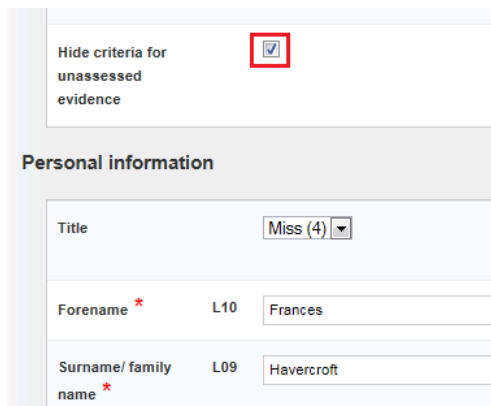


The screenshot shows the VQ Manager interface for a learner named Krista Leigh (Learner 96738). The main content area displays the progress for the qualification "BTEC Extended Diploma in Business L3 (QCF) Edexcel 500_6746_1". Underneath, the units assigned to this qualification are listed:

- Business Administration NVQ Level 3
 - Overall qualification % completion to date: 33%
 - Unit 301 (301) Carry out your responsibilities at work: 35%
 - Unit 302 (302) Work within your business environment: 10%
 - Unit 110 (110) Ensure your own actions reduce risks to health and safety (ENTO): 100%

A blue arrow points to the 100% completion bar for Unit 110.

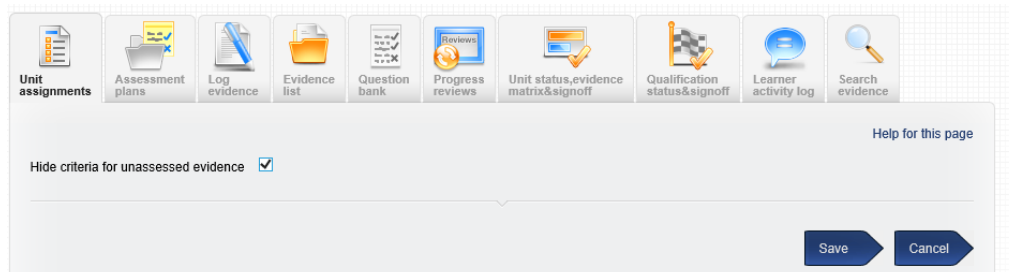
If the learner still cannot see the qualification, also check the 'hide criteria for unassessed evidence' hasn't been ticked. This can be found in the user Profile (Centre Admin) area



The screenshot shows a user profile form. The checkbox "Hide criteria for unassessed evidence" is checked, indicated by a red box around the checkmark. Below this, the "Personal information" section is visible, showing fields for Title (Miss (4)), Forename (Frances), and Surname/family name (Havercroft).

and

also in the Assessor "My learners" tab "Unit assignments"



The screenshot shows the Assessor "My learners" tab "Unit assignments" interface. The checkbox "Hide criteria for unassessed evidence" is checked. The interface includes a navigation bar with icons for Unit assignments, Assessment plans, Log evidence, Evidence list, Question bank, Progress reviews, Unit status, evidence matrix & signoff, Qualification status & signoff, Learner activity log, and Search evidence. At the bottom, there are "Save" and "Cancel" buttons.

