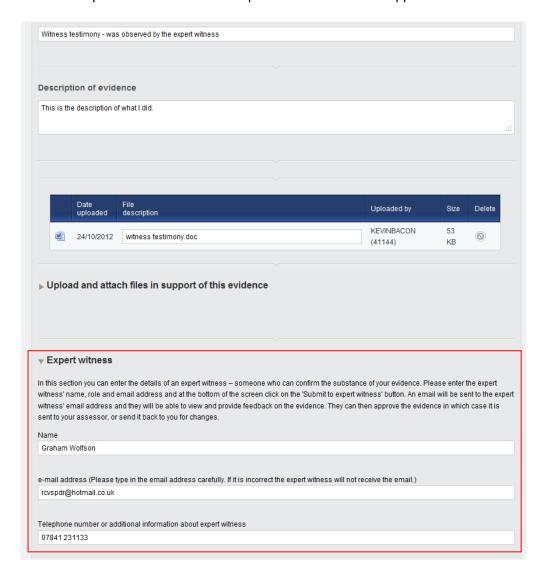
Expert Witness Functionality

Introduction

The Expert Witness functionality allows learners to enter the email address of a person who can verify the evidence that they are logging (e.g. a line manager or supervisor). This person doesn't need to be registered in the system and has 'one time access' to the evidence. They are able agree or disagree with the evidence and provide feedback (e.g. "this is exactly what happened", or "you have forgotten something"). Based on their feedback they can either route the evidence back to the learner for further work, or on to the assessor for assessment.

Step 1

Learners log evidence as normal. There is an additional section where they can complete the details of the Expert Witness with a full explanation of what will happen.



Step 2

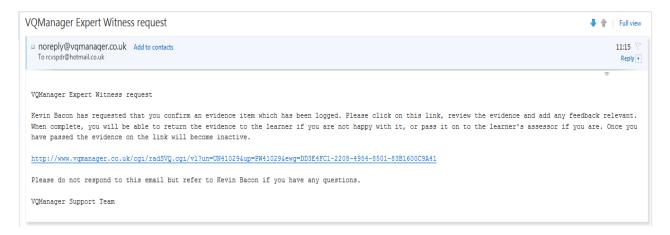
The learner decides what route the evidence should take:



- Evidence can be submitted to the expert witness at the email address entered in step 1
- Evidence can be sent directly to the assessor as normal (if no expert witness is involved)
- Evidence can be saved to work on later
- Evidence can be cancelled.

Step 3

The expert witness receives an email with a unique link. Clicking on the link will take the expert witness to the evidence log.

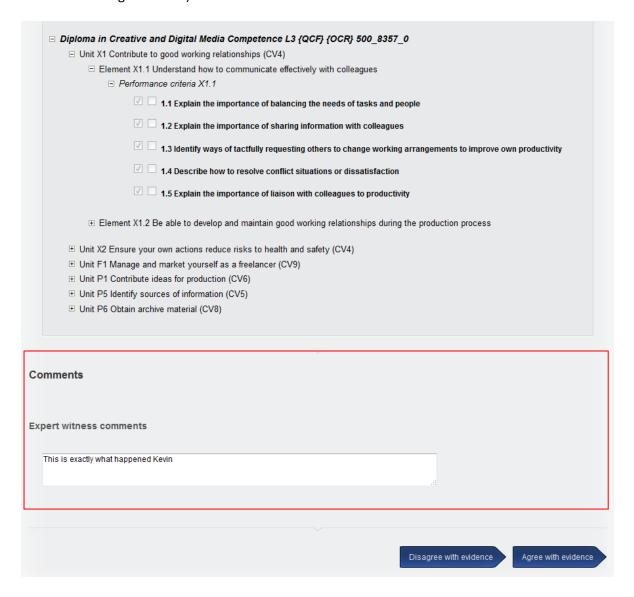


Note:

The expert witness will not be able to see anything other than the evidence page.

Step 4

The expert witness can provide feedback and then decide whether the evidence needs to go back to the learner, or can continue to the assessor for assessment (i.e. they agree with the evidence or disagree with it).



Step 5

- If the expert witness agrees with the evidence it is routed to the assessor for assessment.
- If the expert witness disagrees with the evidence it is routed back to the learner for action. After action has been taken, the learner can resubmit to the expert witness, or submit directly to the assessor.

Notes:

• The audit trail captures the route that the evidence has taken



- Learners should include contact details for the expert witness— so that assessors can follow up with the expert witness if necessary.
- Learners can resubmit the evidence to another email address if necessary.
- The expert witness replaces the default Authenticate Evidence section found in standard evidence logging pages

Centres that wish to use the Expert Witness functionality should contact Jo Tait (jotait@skillwise.net) to have it enabled.