Frequently asked questions

Can you delete evidence if it is no longer required?

Yes you can delete evidence. We don't do this for you as a matter of policy.

Evidence can be deleted by the user who currently has the evidence to work on. Use the "Last action" section to establish who the evidence is with and that user can delete the evidence. If this is not you, the system will not allow you to delete the item. Use the "Delete Evidence" icon on the right to delete the evidence.



The message popup which appears when opting to delete evidence is very robust to ensure the user is aware that the deletion is a permanent action. It reads as follows:

